



# Telephone Triage: Protocols for Adult Populations

*Sheila Wheeler*

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**Telephone Triage: Protocols for Adult Populations** Sheila Wheeler

**The Most Comprehensive and User-Friendly Adult Telephone Triage Protocols Available - From a Pioneer in the Field**

Written by Sheila Wheeler, one of the world's leading experts in telephone triage, this functional reference provides the guidelines nurses need for the safe, effective, and fast disposition of 1,000+ health related problems by telephone.

Organized by anatomical site and written in lay language, *Telephone Triage* eliminates the extra step of translating home treatment, first aid, or self-assessment instructions when performing telephone triage with the layperson. The format incorporates a critical-thinking process that mimics how nurses naturally solve problems in real-world situations.

This "6 in 1" package contains everything you need to implement a telephone triage program: protocols, form, Users Guide, standards and a CD with case studies for analysis and critique. Buyers can earn CE Units as well through TeleTriage Systems website.

Features:

- Continuing Education -Earn CE credit online
- Users Guide - complete with insightful FAQs
- Protocols - wide-range of common diseases including Women's Health
- Documentation Form - ensures proper procedure, documentation, and risk management
- Standards - Comprehensive practice standards for practitioners and programs
- CD-ROM - contains 10 case studies for discussion and analysis

Representing the latest research and standards in the field, *Telephone Triage* is the ultimate resource for the telephone triage or face-to face triage nurse.

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