The Professional Server: A Training Manual (2nd Edition)

Edward E. Sanders, Marcella Giannasio, Paul C. Paz, Ronald C. Wilkinson

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Filled with real-life examples, *The Professional Server: A Training Manual* covers all aspects of dining room service. This edition contains in-depth coverage of everything a good server needs to know to be successful in this competitive profession–from professional appearance, to server readiness, to guest communication. Self-contained chapters flow in a logical sequence and offer an explanation of table settings, wine and beverage service and current technologies. *Restaurant Reality* stories, charts and photos give students an insider's look into the realities of the profession.

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